

Substitute for form 1449 PTO				Complete if Known	
				Application Number	10/665,308
				Filing Date	September 18, 2003
				First Named Inventor	Luke A. Braud
				Art Unit	2176
				Examiner Name	Laurie Anne Ries
Sheet:	1	of	2	Attorney Docket Number	027385-000110US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No.	Document Number Number Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
AA	US-5,932,496		11-03-1998	Anand et al.	
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AC	US-6,025,841		02-15-2000	Pinkelstein et al.	
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Examiner Initials*	Cite No.	Foreign Patent Document Country Code ³ Number ⁴ Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Page, Column, Line, Where Relevant Passages or Relevant Figures Appear
					1 ⁶

Examiner Signature	Date Considered
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Substitute for form 1449(PTO)				<i>Complete if Known</i>	
				Application Number	10/665,308
				Filing Date	September 18, 2003
				First Named Inventor	Luke A. Braud
				Art Unit	2178
				Examiner Name	Laurie Anne Ries
Sheet	2	of	2	Attorney Docket Number	027385-000110US

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T ²
	AO	"Netledger 1 Day Test Drive Login" Net.Ledger, retrieved from internet from: <testdrive.netledger.com> archived April 22, 2001.			<input type="checkbox"/>
	AP	Dragan, Richard V., "CRM Goes Mainstream," PC Magazine, New York, Vol. 20, Iss. 11, p. 28 (June 12, 2001).			<input type="checkbox"/>
	AQ	"NetLedger Launches NetSuite, the First Online Suite That Combines ERP and CRM Functionality Aimed at Companies With Fewer Than 500 Employees," Internet retailer. Retrieved from internet < http://www.internetretailer.com/internet/marketing-conference/566678728-netledger-launches-netsuite.htm > (October 15, 2002).			<input type="checkbox"/>
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